

Rapidplastics

Quality Policy

It is the Company's policy to offer products and services that satisfy a wide range of customer needs, to achieve and maintain the highest reputation for quality, and to earn trust for the value of the products supplied.

Annually, Management commits to defining "Quality Policies," setting objectives to be pursued for the continuous improvement of the quality management system's effectiveness, which must be communicated to interested parties within the Organization through communication and dedicated meetings.

To achieve these objectives, the Organization defines and maintains a quality management system integrated into the Company's management system; aware of the importance of having a quality culture within it, it implements, for this purpose, a continuous improvement project aimed at involving its personnel who carry out quality-related work activities.

Management therefore commits to pursuing the objectives set forth in the Quality Policy Statement:

- Comply with applicable laws.
- Understand quality as customer satisfaction.
- Consider quality everyone's responsibility.
- Achieve quality levels at minimum cost.
- Give preference to prevention rather than subsequent elimination of defects.
- Accept no compromise regarding product safety.
- Take an active leadership role in continuous quality improvement.
- Ensure quality through:
 - Formal planning, in compliance with the Quality Management System, of all quality activities and/or those related to it;
 - Verification of the adequacy and correct execution of planned activities;
 - Measurement of compliance with and efficiency of the Quality Management System.

Therefore:

- Each company function must be committed to constantly satisfying the needs of all Customers in the ways described in the Quality Manual and in the Quality Management System documents;
- Each company function must be committed to achieving the objectives defined by Management in the Quality Improvement Plan;
- Suppliers must be involved in the improvement process, stimulating and supporting their activities both through constant monitoring of quality indices dedicated to the quality of the product and service provided, and by jointly defining any preventive/corrective actions that can raise their quality level;
- All employees must be involved in continuous quality improvement and training must be monitored and made adequate.